

# Hospital Billing Guide 2025

remedē° EL->

Respicardia

# remedē° System

Transvenous Phrenic Nerve Stimulation for Central Sleep Apnea

# The remede System Hospital Billing Guide

This guide contains hospital coding and reimbursement information for procedures associated with the placement of the **rem**edē System to treat moderate to severe central sleep apnea.

At ZOLL, we're committed to partnering with you throughout every step of the coverage, coding, and reimbursement processes—delivering the hands-on assistance you need to enjoy a seamless experience.

At any time, reach out to the **rem**edē Reimbursement team at 1-952-540-4470 or **reimbursement@remede.zoll.com** for support with:

- Prior authorizations & appeals (including peer-to-peers)
- · Claim appeals
- Billing, coding or coverage questions
- · Any additional information

We look forward to collaborating with you to remove access barriers and ensure that **rem**edē's cost and reimbursements are aligned—so that more patients can benefit from this life-changing therapy.

This guide and all supporting documents are available for download at remede.zoll.com/reimbursement.

**Disclaimer:** The information provided in this guide is general reimbursement information only; it is not legal advice, nor is it advice about how to code, complete or submit any claim for payment, nor is it intended to increase or maximize reimbursement by any third-party payer. All coding and reimbursement information is subject to change without notice.

The content provided by the Center for Medicare and Medicaid Services is updated frequently. It is the responsibility of the health services provider to confirm the appropriate coding required by their local Medicare carriers, fiscal intermediaries, and commercial payers.

## CONTENTS

TRANSVENOUS PHRENIC NERVE STIMULATION FOR CENTRAL SLEEP APNEA 4
Therapy Overview
Device and Implant Procedure4
Postoperative Care4
COVERAGE
FDA Approval
Medicare Coverage
Commercial Payer Coverage5
Denials and Appeals6
CODING
Diagnosis Codes
Hospital Outpatient Codes7
Hospital Inpatient Codes9
Ambulatory Surgical Center Codes9
MEDICARE BILLING AND PAYMENT11
Billing Considerations11
Medical Unlikely Edit (MUE) Billing Guidance11
Hospital Outpatient Billing Example12
Hospital Outpatient CMS-1450 Example13
APPEALING A DENIED CLAIM OR PRIOR AUTHORIZATION REQUEST
FREQUENTLY ASKED QUESTIONS

## TRANSVENOUS PHRENIC NERVE STIMULATION FOR CENTRAL SLEEP APNEA

#### **Therapy Overview**

The **rem**edē<sup>®</sup> System is an implantable system that safely and effectively treats moderate to severe Central Sleep Apnea (CSA) in adult patients.<sup>1</sup> CSA is a serious breathing disorder that disrupts the normal breathing pattern during sleep and has been shown to negatively impact quality of life and cardiovascular health.<sup>2</sup> The **rem**edē System is an implantable system that stimulates a nerve in the chest (the phrenic nerve) to send signals to the large muscle that controls breathing (the diaphragm).

In a clinical study, the **rem**edē System has been shown to significantly improve CSA patient outcomes:

- 96% reduction in Central Apnea Index<sup>3</sup>
- 95% of patients reported they would "elect to have the medical procedure again"<sup>4</sup>
- 78% of patients reported improved quality of life⁴
- Significant reduction in arousals and improvement in sleep architecture<sup>3</sup>

#### **Device and Implant Procedure**

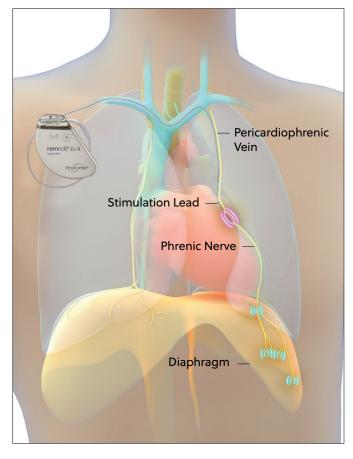
The **rem**edē System is placed during a minimally invasive procedure. The system consists of a battery powered Implantable Pulse Generator (IPG) device placed under the skin in the upper chest area with one or two small thin wires (leads). One lead delivers the therapy to stimulate the phrenic nerve (stimulation lead). For select models, an optional sensing lead may be used for diagnostic purposes to sense breathing (sensing lead).

#### **Postoperative Care**

Postoperative care is recommended to optimize therapy with the **rem**edē System. Regular patient follow-up should be scheduled every 3-6 months to monitor the condition of the IPG battery and to confirm that therapy settings are appropriately programmed.

The IPG should be replaced when the IPG battery has been depleted and either the Elective Replacement Indicator (ERI) or end of life (EOL) indicator is displayed on the **rem**edē System programmer.

The decision to remove the **rem**edē System is the responsibility of the physician and patient, and should be determined on a case-by-case basis.



# COVERAGE

### **FDA Approval**

The **rem**edē<sup>®</sup> System received Premarket Approval (PMA) from the FDA on October 6, 2017. The FDA-approved indications for use are as follows:

**Indications for use:** The **rem**edē System is an implantable phrenic nerve stimulator indicated for the treatment of moderate to severe Central Sleep Apnea (CSA) in adult patients.

Contraindications: The remedē System is contraindicated for patients with an active infection.

The Instructions for Use document provides further information regarding the procedure, indications for use, contraindications, warnings, precautions, and potential adverse events. The FDA has posted 1) the Summary of Safety and Effectiveness Data (SSED), 2) the FDA Approval Letter, 3) the Implant System Directions for Use (Physician Labeling), and 4) the Patient Guide (Patient Labeling) on its website located at: <a href="https://www.fda.gov/medical-devices/recently-approved-devices/remeder-system-p160039">https://www.fda.gov/medical-devices/recently-approved-devices/remeder-system-p160039</a>

#### **Medicare Coverage**

Currently, there is no National Coverage Determination (NCD) related to the **rem**edē System. Check with your local Medicare Administrative Contractor (MAC) regarding any Local Coverage Determinations (LCDs) related to the **rem**edē System. Medicare may cover the **rem**edē System on a case-by-case basis, with evidence of medical necessity. While traditional Medicare does not require or allow prior authorization or prior approval for **rem**edē System procedures, Medicare Advantage plans may require prior authorization or may have specific Medicare Advantage coverage policies. Check with your plan administrator for any prior authorization requirements.

#### **Commercial Payer Coverage**

Commercial insurance coverage policies vary and a prior authorization is recommended even if it is not required by the payer. Proceeding without a prior authorization may result in a claim denial and non-payment. We encourage health care professionals (HCPs) to contact payer(s) directly with questions regarding coverage policies or guidelines for the **rem**edē System.

ZOLL offers the **rem**edē Patient Access Program which can assist in determining the availability of coverage for your patients and facilitating prior authorization support services.

## **Denials and Appeals**

Payers may not write a coverage policy initially, instead opting to review on a case by case basis for medical necessity. In some cases, an appeal may be required to obtain a successful prior authorization or claim approval for the **rem**edē System. Most commercial and Medicare Advantage health plans health plans have a method by which denials can be appealed through a process documented in the plan's Provider Manual. The **rem**edē Patient Access Program can assist you with this process. Contact the **rem**edē Reimbursement Hotline for additional information and resources to support your patient's appeal process.

## CODING

This coding information is provided for general reimbursement information purposes only. It is not intended to provide advice about how to code, complete or submit any claim for payment, nor is it intended to increase or maximize reimbursement by any third-party payer. It is the responsibility of the health services provider to confirm the appropriate coding required by their local Medicare carriers, fiscal intermediaries, and commercial payers.

#### **Diagnosis Codes**

The **rem**edē System is used to treat moderate to severe Central Sleep Apnea (CSA) in adult patients. Diagnosis coding for Central Sleep Apnea may include the following codes:

ICD-10-CM CODE⁵	DESCRIPTION					
Insertion/Replace	ement/Removal					
G47.31	Central Sleep Apnea					
G47.32	Central Sleep Apnea due to high altitude periodic breathing					
G47.37	Central sleep apnea in conditions classified elsewhere					
Procedure or Device Follow-up Care						
Z45.42	Encounter for adjustment and management of neuropacemaker; brain, peripheral nerve, spinal cord					

#### **ICD-10-CM Diagnosis Codes**

## **Hospital Outpatient Codes**

Hospitals report outpatient procedures using CPT<sup>®</sup> codes. Category I CPT codes for the **rem**edē System became active in January 2024, replacing Category III CPT codes.

For hospital outpatient payments, Medicare assigns each CPT code to a specific Ambulatory Payment Classification (APC). Each APC has a fixed payment amount which includes the cost of any devices. The Status Indicator (SI) "J1" indicates the primary code and all other procedures performed are considered adjunctive and included in the single APC payment rate. Status Indicator "S" means that the code is not subject to a reduction in payment when submitted with another higher-ranked code but does not receive separate payment when included on a claim with another J1 code. Codes with Status Indicator "N" do not have a separate APC payment, as the payment is packaged into payment for other services. Regardless of whether a code receives separate payment, all appropriate HCPCS and CPT codes that correctly describe procedures performed and documented may be billed.

Medicare APCs, Status Indicators, and national average payments are provided below for procedures commonly associated with the **rem**edē System. The Medicare fee schedules listed are a national average and have not been geographically or wage adjusted.

#### **Hospital Outpatient Codes**

CPT° CODE'	DESCRIPTION	OPPS APC <sup>7</sup>	OPPS STATUS INDICATOR <sup>7</sup>	2025 MEDICARE NATIONAL AVERAGE PAYMENT <sup>7</sup>		
Insertio	n/Replacement					
CODE*   DESCRIPTION     Insertion/Replacement   Insertion of phrenic nerve stimulator system (pulse gene stimulating lead[s]), including vessel catheterization, all guidance, and pulse generator initial analysis with diagr activation, when performed     33277   Insertion of phrenic nerve stimulator transvenous sen     Removal without Replacement   Removal of phrenic nerve stimulator, including vessel catheterization, all imaging guidance, and interrogatio programming, when performed; system, including puls generator and lead(s)     33279   Transvenous stimulation or sensing lead(s) only     33280   pulse generator only     Removal and Replacement   Removal and replacement of phrenic nerve stimulator, in vessel catheterization, all imaging guidance, and interrog programming, when performed; pulse generator     33280   pulse generator only     Removal and Replacement   Removal and replacement of phrenic nerve stimulator, in vessel catheterization, all imaging guidance, and interrog programming, when performed; pulse generator     33281   Repositioning     33281   Repositioning of phrenic nerve stimulator transvenous     Programming   Therapy activation of implanted phrenic nerve stimulator including all interrogation and programming     93150   Therapy activation of implanted phrenic nerve stimulator system     93151   Interrogation and programming of implanted phrenic stimula		g 1580 S \$45.000				
33277	Insertion of phrenic nerve stimulator transvenous sensing lead	none	N	n/a		
Remova	I without Replacement					
33278	catheterization, all imaging guidance, and interrogation and programming, when performed; system, including pulse	5461	J1	\$3,439.01		
33279	Transvenous stimulation or sensing lead(s) only	5461	J1	\$3,439.01		
33280	pulse generator only	5461	J1	\$3,439.01		
Remova	generator and lead(s)   33279 Transvenous stimulation or sensing lead(s) only   33280 pulse generator only   Removal and Replacement   Removal and replacement of phrenic nerve stimulator, including   33287					
33287	Removal and replacement of phrenic nerve stimulator, including vessel catheterization, all imaging guidance, and interrogation and programming, when performed; pulse generator	5465	J1	\$30,473.59		
33288		5463	J1	\$12,470.31		
Reposit	ioning					
33281	Repositioning of phrenic nerve stimulator transvenous lead(s)	5461	J1	\$3,439.01		
Program	nming					
93150	Therapy activation of implanted phrenic nerve stimulator system including all interrogation and programming	5742	S	\$91.79		
93151		5742	S	\$91.79		
CODE*DESCRIPTIONAPC7Insertion/ReplacementInsertion of phrenic nerve stimulator system (pulse generator and stimulating lead[s]), including vessel catheterization, all imaging guidance, and pulse generator initial analysis with diagnostic mode activation, when performed158033277Insertion of phrenic nerve stimulator transvenous sensing lead programming, when performed; system, including vessel catheterization, all imaging guidance, and interrogation and programming, when performed; system, including pulse generator and lead(s)546133279Transvenous stimulation or sensing lead(s) only546133280pulse generator only5461Removal and Replacement546133287Removal and replacement of phrenic nerve stimulator, including vessel catheterization, all imaging guidance, and interrogation and programming, when performed; pulse generator546133288Transvenous stimulation or sensing lead(s) only5463Removal and replacement of phrenic nerve stimulator, including vessel catheterization, all imaging guidance, and interrogation and programming, when performed; pulse generator546333288Transvenous stimulation or sensing lead(s) only5463Repositioning33281Repositioning of phrenic nerve stimulator transvenous lead(s)546193150Therapy activation of implanted phrenic nerve stimulator system including all interrogation and programming (minimum one parameter) of implanted phrenic nerve stimulator system574293151Interrogation and programming of implanted phrenic nerve574293151Interrogation and programming of implanted phre		5743	S	\$299.91		
93153		5742	S	\$91.79		

Hospitals use HCPCS Level I (eg, CPT<sup>\*</sup>) and HCPCS Level II codes to report hospital outpatient services. CPT codes are assigned for the implant procedure and HCPCS Level II codes are assigned to identify the device itself. Level II HCPCS codes are reported by facilities when they have purchased and supplied the device and are required to be reported to Medicare. The following HCPCS Level II C-codes may be appropriate for Medicare hospital outpatient reporting. Some non-Medicare payers recognize HCPCS Level II L-codes and the following HCPCS Level II L-codes may be appropriate for non-Medicare payers. In general, C-codes are used for billing Medicare and L-codes are used for billing private payers, although some private payers may also accept C-codes.

DEVICE CATEGORY	DEVICE DESCRIPTION	MODEL NUMBER(S)	HCPCS C-CODE(S) <sup>®</sup>	HCPCS L-CODE(S) <sup>®</sup>
<b>rem</b> edē System	Complete <b>rem</b> edē System	See below for IPG and lead models	C1823*	n/a
IPG	Implantable Pulse Generator (IPG)	1001, 1100, 1600	C1767	L8686
Stimulation Lead	LQS Stimulation Lead	4065, 4165, 4665	C1770	10(00
Stimulation Lead	R Stimulation Lead	3102, 3103, 3652, 3653	C1778	L8680
Delivery System	Guide Catheter	7120-S	C1887	n/a
Lead Test Adapter	EP Lab Lead Test Adapter single use, non-implantable	1007	n/a	n/a
Programmer	System Programmer & Wand	1002A/1004A/1004A-F	C1787	L8681

#### HCPCS Level II Device Crosswalk - New Patient (de novo) Implant Procedure

\*The HCPCS code C1823 describes the complete **rem**edē System when reporting a claim with CPT 33276. The HCPCS code C1823 should only be used when reporting a claim with CPT 33276. CMS has established a medically unlikely edit (MUE) of one for C1823. This code is most often used for a new patient and is only appropriate when the full system is implanted. A comprehensive charge should be inclusive of all implantable medical device components for the system, including a sensing lead from another manufacturer, if used. See pages 12 and 13 for an example.

#### **HCPCS Level II Device Descriptions**

HCPCS CODE	HCPCS LONG DESCRIPTION <sup>8</sup>
C1767	Generator, neurostimulator (implantable), non-rechargeable
C1778	Lead, neurostimulator (implantable)
C1787	Patient programmer, neurostimulator
C1823	Generator, neurostimulator (implantable), non-rechargeable, with transvenous sensing and stimulation leads
C1887	Catheter, guiding
L8686	Implantable neurostimulator pulse generator, single array, non-rechargeable, includes extension
L8680	Implantable neurostimulator electrode, each
L8681	Patient programmer (external) for use with implantable programmable neurostimulator pulse generator, replacement only

## **Hospital Inpatient Codes**

ICD-10-PCS procedure codes are used by hospitals to report inpatient procedures. Each major component of the procedure is coded separately. Procedures involving the **rem**edē<sup>®</sup> System may involve the following codes:

ICD-10-PCS CODE <sup>9</sup>	DESCRIPTION
0JH60DZ	Insertion of multiple array stimulator generator into chest subcutaneous tissue
05H33MZ	Insertion of neurostimulator lead into right innominate (brachiocephalic) vein
05H43MZ	Insertion of neurostimulator lead into left innominate (brachiocephalic) vein
05H03MZ	Insertion of neurostimulator lead into azygos vein

#### **Hospital Inpatient ICD-10-PCS Codes**

Medicare uses MS-DRG codes to reimburse hospitals for inpatient admissions. Each inpatient stay is assigned to a specific diagnosis-related group (DRG) based on the ICD-10-CM diagnosis codes and ICD-10-PCS procedure codes. Only one MS-DRG is assigned for each inpatient stay, regardless of the number of procedures performed. When more than one procedure is coded, DRG assignment is based on the highest-ranked code. Each MS-DRG has a fixed payment amount which includes the cost of any devices.

While an inpatient procedure may be unlikely, a hospital inpatient procedure involving the **rem**edē System may involve the following DRG codes:

DRG <sup>10</sup>	DESCRIPTOR
040	Peripheral/Cranial Nerve & other nervous system procedures with a major complication or comorbidity (MCC)
041	Peripheral/Cranial Nerve & other nervous system procedures with a complication or comorbidity (CC) or Peripheral Neurostimulator
042	Peripheral/Cranial Nerve & other nervous system procedures without a CC or MCC

#### **DRG Classification**

#### **Ambulatory Surgical Center Codes**

Procedures involving the **rem**edē System may also be performed in Ambulatory Surgery Centers (ASC). ASCs report CPT<sup>®</sup> codes, but they are assigned to individual fee schedules. The following CPT codes may be used as a guide for ASC reporting. The actual code(s) billed should reflect the services provided to each individual patient. The Medicare fee schedules listed below are a national average and have not been geographically or wage adjusted.

Device interrogation and programming are nonsurgical procedures that are not payable by Medicare and most commercial payers in an ASC. The ASC should not report these codes to Medicare. If the physician performs device programming, they may report those codes on the physician claim. For more guidance, please see the 2025 **rem**edē System Physician Billing Guide.

#### ASC Codes

CPT° CODE⁵	DESCRIPTION	ASC PAYMENT INDICATOR"	2025 MEDICARE NATIONAL AVERAGE PAYMENT"		
Insertion/R	eplacement				
33276	Insertion of phrenic nerve stimulator system (pulse generator and stimulating lead[s]), including vessel catheterization, all imaging guidance, and pulse generator initial analysis with diagnostic mode activation, when performed	38	\$37,126.03		
33277	Insertion of phrenic nerve stimulator transvenous sensing lead	N1	n/a		
Removal wi	thout Replacement				
33278	Removal of phrenic nerve stimulator, including vessel catheterization, all imaging guidance, and interrogation and programming, when performed; system, including pulse generator and lead(s)		\$1,944.33		
33279	Transvenous stimulation or sensing lead(s) only	J8	\$2,464.37		
33280	pulse generator only	G2	\$1,944.33		
Removal ar	nd Replacement				
33287	Removal and replacement of phrenic nerve stimulator, including		\$25,269.84		
33288	Transvenous stimulation or sensing lead(s) only	J8 \$10,901.63			
Repositioni	ng				
33281	Repositioning of phrenic nerve stimulator transvenous lead(s)	G2	\$1,944.33		

#### **ASC Status Indicator**

DRG CODE	ASC PAYMENT STATUS
8L	Device-intensive procedure; paid at adjusted rate
G2	Non office-based surgical procedure added in CY 2008 or later; payment based on OPPS relative payment weight
N1	Packaged service/item; no separate payment made

# **MEDICARE BILLING AND PAYMENT**

#### **Billing Considerations**

For hospital inpatient and outpatient procedures, device category HCPCS codes (i.e. C-codes) for implantable devices, along with the associated charge for the device may be reported. Complete and accurate reporting of implantable devices and the associated HCPCS codes assures accurate payment and provides necessary data for the reimbursement system.

## Medical Unlikely Edit (MUE) Billing Guidance

The **rem**edē System consists of an Implantable Pulse Generator (IPG) and a stimulation lead. An optional sensing lead may also be used with some models. All device components are reported under the same HCPCS code, C1823. The HCPCS code C1823 describes the entire **rem**edē System and CMS has established a medically unlikely edit (MUE) of one for this code.

Hospitals should combine all of the individual charges for **rem**edē System components into a single charge line as shown below with a quantity of one (1). This comprehensive charge should be inclusive of all implantable medical device components for the system, including a sensing lead from another manufacturer, if used. The following two pages illustrate an example.

#### **Example:**

Recommended: Charges as they should be reported on the UB-04.

MODEL NUMBER	DEVICE DESCRIPTION	HCPCS CODE	QUANTITY	HOSPITAL CHARGES		
1100	remedē System, Complete System	C1823	1	\$X		

#### **Example:**

Not Recommended: Unadjusted hospital charges generated from operating room/supply documentation system.

MODEL NUMBER	DEVICE DESCRIPTION	HCPCS CODE	QUANTITY	HOSPITAL CHARGES
1100	Pulse Generator, Non-rechargeable <b>rem</b> edē System	C1823	1	\$X
4165	Left Stimulation Lead, remedē System	C1823	1	\$X
XXXX	Right Sensing Lead	C1823	1	\$X

## **Hospital Outpatient Billing Example**

Medicare has specific instructions for submitting hospital outpatient claims related to implantable devices which must be followed to ensure appropriate payment. For Medicare claims, device charges on the CMS-1450 (also known as the UB-04) listed under Column 47 (Total Charges) should be on the same line as a C-Code.

The most appropriate revenue code for phrenic nerve stimulation with the **rem**edē System is 0278, Medical/ Surgical Supplies: Other Implants. This revenue code was developed to separate high-cost implants from low-cost supplies, which improves charge consistency when creating revenue-code-specific cost-to-charge ratios. Charges for the procedure to implant the device are shown in revenue code 0481, Cardiac Cath Lab.

Prior Authorization Number (box 63) should also be completed for claims to commercial insurance providers, when required. An example of an outpatient CMS-1450 hospital claim is illustrated below with procedure and device charges specific to the **rem**edē System completed.

Several billing practices have been observed that did not reflect appropriate cost capture and led to undervalued or overvalued payments including:

- Multiple line items resulting in a quantity greater than one for C1823 (see MUE Billing Guidance above)
- Incorrectly listing the device as a non-covered charge (Column 48)
- Failing to markup the device appropriately based on the hospital's applicable cost-to-charge ratio
- Using an undesignated revenue code

For questions or examples of inpatient billing, please contact the remedē Reimbursement Hotline.

# Hospital Outpatient CMS-1450 Example

1					2								CNTL	i l							4 TYPE OF BIL
													5 FED	TAX NO.		6 STA	TEMENT	COVERS	PERIOD	7	
																01012	22	010	123		
8 PATIENT N	IAME	a XXX	X				_	ENT ADD	RESS	a St	ree	t Addre	SS								
b 10 BIRTHDAT		SEX 12		ADMISSION 13 HR 14 TY			b C					CONDITION 22 2	CODES				St	d Zi 29 ACDT STATE	p 30		e
TO BIHTHEAD		SEX 12	DATE	13 HR 14 TY	PE 15 S	RC 16 UP	17 517	18	19	20 :	21	22 2	3 2	4 25	26	3 27	28	STATE			
S1 OCCU CODE	DATE	32 OCC CODE	URRENCE DATE	33 CODE	OCCURR	ENCE	34 CODE	OCCURR	NCE DATE	35 CODE		FROM	E SPAN	HROUGH	36 COD	OCC E FF	URREN	CE SPAN	HROUGH	37	
38 D a 41 a											39	VALUE	CODES	-	40 CODE	VALUE CO	DDES		41 CODE	VALUE CO AMOU	DES
1234	ent Name Main St	reet								a	39 CODI		OUNT		CODE	AMOU	NT	3	CODE	AMOU	NT i
	State 12									b											
										c				-					_		
42 REV. CD.	49 DESCRIPTIO	N					44 HCF	CS / RATE /	HIPPS CODE	d	4	6 SERV. DATE	4	: SERV. UNITS		47 TOTAL C	HARGES	:	48 NON-0	OVERED CH/	: ARGES 49
0481			PHRE	NIC NEF	RVE S	STIM	332						-		1			xxxx			:
0278	PHREN	IC NEF	RVE S	TIM CO	ML S	YS	C18								1	1		xxxx			
																					-
											Т										
													_					-			-
																		-			
0001	PAGE	1 0	F 1					CR	EATION				7	OTALS	_	2					:
50 PAYER N.				-	51 HEA	LTH PLAN	ID		52 REI	53,490		IOR PAYMEN		55 EST. A	_	DUE	S6 NP	xxx	XXXXX	xx	<u> </u>
					XXX	XXX						_					57				
													1			1	OTHE				
58 INSURED	'S NAME				I	50 P.BEL	60 INSUE	ED'S UNIC	NEID				: 61 GROU	P NAME		:	PRV IC		GROUP	10	
								xxxxx													
							10000														
															1						
63 TREATME	NT AUTHORIZA	TION CODES	3				64	DOCUMEN	T CONTROL	NUMBER					65 E	MPLOYER NA	ME				
g G47.	31	A		B		C			D		E			- 1		G		Н		68	
B ADMIT		70 PATE	INT	K		L			71 PPS		N	72	(			P	_	Q	7		
69 ADMIT DX 74 P	RINCIPAL PROC	REASO	NDX a.	OTHER P	NOCEDU	ne	b.	OTH	EN PROCED			72 ECI 75	78 AT	TENDING	NPI	0		<u> </u>	) UAL		
				CODE	1	DATE		CODE		DATE	-		LAST		1.1			FIB		1	
°. COD	OTHER PHOCE	DATE	d.	OTHER P	HOCEDU	RE DATE	۵.	CODE	EH PROCEI	DATE			77 OP	ERATING	NPI			c	JAUG		
					1000								LAST					FIR			
60 REMARKS	9				8100								78 OT	HER	NPI						
					b c								LAST 79 OT	HER	NPI			FIB	ST	1	
					d								LAST		100			FIR			
8 04 CMS-14 2005 NUBC	450	(	MB APPRO	WAL PENDING				1	NUBC'A	Contraction 11	00213	257		RIFICATIO	NS ON	THE REVERS	E APPLY	TO THIS I	BILL AND	ARE MADE .	A PART HER

## **APPEALING A DENIED CLAIM OR PRIOR AUTHORIZATION REQUEST**

Payers may not write a coverage policy initially, instead opting to review on a case by case basis for medical necessity. In some cases, a payer's appeal process may need to be utilized in order to obtain payment or authorization for patient care. ZOLL offers a Patient Access Program that works on behalf of patients who qualify for the **rem**edē System to exhaust all avenues in the prior-authorization appeal process. By working on behalf of the patient directly, additional avenues of appeal can be utilized that are not always available to providers.

For denied Medicare or post-service claims, the **rem**edē Patient Access Program can also support the provider or the patient with the appeal process. Contact the **rem**edē Reimbursement Hotline for more information on how to enroll your patient case in the **rem**edē Patient Access Program.

We have found that successfully responding to a claim denial requires evaluating why the claim was denied, presenting the clinical need for the therapy, and citing the relevant evidence to convince the reviewer. We can provide letter templates and recommend you include the following details in your appeal:

#### 1. Evaluate the Denial

- What was the stated rationale for denial? Take time to understand the specific points listed in the denial notice (i.e. reason codes, remark codes and denial codes)
- What is the appeal process? Most insurers have a defined process with deadlines and specific requests; be sure to adhere to this process
- What is the background and specialty of the peer reviewer? Assess the reviewer's relevant experience in order to best tailor an argument to that person's background

#### 2. Present the Clinical Need

- Highlight the patient's CSA symptoms and relevant comorbidities: Describe how long the patient has suffered from CSA, and how CSA has reduced the patient's quality of life (e.g. severe fatigue, cognitive decline, inability to hold a job or participate regularly in activities, mood changes, frequent night-time arousals and abrupt awakenings accompanied by shortness of breath, describe any relevant comorbidities that may be worsened by the disease, including heart failure, atrial fibrillation, and stroke risk)
- Provide clinical rationale for the decision to implant the **rem**edē System: Explain why the **rem**edē System was the best or only available treatment option, e.g.:
  - ASV was contraindicated because patient had reduced ejection fraction
  - Patient was unable to tolerate PAP therapies
  - Patient had attempted PAP therapy but symptoms did not improve
  - Physician perceived a mortality risk for positive airway pressure therapy
  - Patient cognitive decline made it necessary to utilize a therapy that did not require patient compliance

#### 3. Cite Clinical Evidence

Contact the **rem**edē Reimbursement Hotline for an extensive list of publications related to Central Sleep Apnea and the **rem**edē System as well as sample appeal letter templates.

For questions or case management support, please call the **rem**edē Reimbursement Hotline at

1-952-540-4470 or email questions to reimbursement@remede.zoll.com.

## **FREQUENTLY ASKED QUESTIONS**

#### Q: What is the remede Patient Access Program?

ZOLL has partnered with an external firm called PRIA Healthcare to provide the **rem**edē Patient Access Program. PRIA is a healthcare management firm determined to bring the latest medical devices, treatments, and procedures to physicians and patients nationwide. PRIA works on behalf of the patient by executing on prior authorizations and patient-based appeals of denied care.

# Q: Can I enroll my patient case in the remedē Patient Access Program after our practice submitted the case and received a prior authorization denial or a Medicare claim denial?

Yes. The **rem**edē System Patient Access program leverages the patient's legally protected right to appeal an adverse benefit determination and can be used at any time, even after a claim or appeal submitted by a provider is denied. PRIA will work on behalf of patients until all avenues in the appeal process are exhausted. By working directly on behalf of the patient, additional avenues of appeal may be utilized that are not always available to providers. However, PRIA will also work on behalf of the provider to appeal a post-service denial.

- Costanzo M, et al. Transvenous neurostimulation for central sleep apnoea: a randomised
- <sup>2</sup> Costanzo MR, Khavat R, Ponikowski P, et al. State-of-the-art review: Mechanisms and clinical I Am Coll Cardiol 2015:65:72-84
- Treatment of Central Sleep Apnea: Five-Year Safety and Efficacy Outcomes. Nat Sci Sleep. 2021.13.515-526
- Nerve Stimulation for Central Sleep Apnea. Am J Cardiol. 2018. pii: S0002-9149(18)30258-3. doi: 10.1016/j.amjcard.2018.02.022.
- Important Safety Information
- The remede\* System is indicated for moderate to severe Central Sleep Apnea (CSA) in adult patients. A doctor will need to evaluate the patient's condition to determine if the remede System The conditions and precautions can be found in the remedē System MRI guidelines manual. The remedē System may be used with another stimulation device such as a heart pacemaker or defibrillator; special testing will be needed to ensure the devices are not interacting. As with any surgically implanted device, there are risks related to the surgical procedure itself which may include, but are not limited to, pain, swelling, and infection. Once the therapy is turned on, some patients may experience discomfort from stimulation and/or from the presence of the device. The majority of these events are resolved either on their own or by adjusting the therapy settings. The remede System may not work for everyone. There are additional risks associated with removing the system. If it is decided to remove the system, another surgery will be required. Be sure to understand all the risks and benefits associated with the implantation of the remedē System. For further information please visit remede.zoll.com, call 952-540-4470 or email info@remede.zoll.com. Contraindications: The remedē System is contraindicated for use in patients with an active infection. See the Instructions for Use for complete information regarding the procedure, indications for use, contraindications, warnings, precautions, and potential adverse events. Rx Only. The remedē<sup>®</sup> System, remedē<sup>®</sup> EL System, and remedē<sup>®</sup> EL-X System have received FDA approval. The remedē<sup>®</sup> System model 1001 has received CE Mark approval.

## **ZOLL Respicardia, Inc.**

#### 12400 Whitewater Dr., Suite 150 Minnetonka, MN 55343 952-540-4470 info@remede.zoll.com remede.zoll.com

Copyright © 2025 ZOLL Medical Corporation. All rights reserved. Respicardia and remedē are registered

- <sup>6</sup> Current Procedural Terminology (CPT®) Professional Edition 2024.
- <sup>7</sup> CMS-1809-FC; Hospital Outpatient Prospective Payment and Ambulatory Surgical Center Payment Systems and Quality Reporting Programs. CY2025 NFRM Addendum B.
- 9 ICD-10-PCS Expert for Hospitals, 2024. <sup>10</sup> 2025 Medicare Inpatient Prospective Payment System (IPPS) Final Rule.
- " CMS-1809-FC; Hospital Outpatient Prospective Payment and Ambulatory Surgical Center

ZOLL